#### **AGENDA**

Committee POLICY REVIEW & PERFORMANCE SCRUTINY COMMITTEE

Date & Time of Meeting

WEDNESDAY 18 JANUARY 2012 AT 4.30PM

Venue COMMITTEE ROOM 4, COUNTY HALL, ATLANTIC WHARF,

**CARDIFF** 

Membership County Councillor Dianne Rees (Chairperson);

County Councillors Burley, Carter, Chaundy, Goodway, Hyde,

Brian Jones, Montemaggi, and Walker

## 1. Apologies

2. **Declarations of Interest** to be made at the start of the agenda item in question, in accordance with the Members' Code of Conduct

#### 3. **Draft Strategic Equality Plan 2012-16**

- (a) Councillor Judith Woodman, Executive Member, Communities Housing and Social Justice will be in attendance and may wish to make a statement:
- (b) Sarah McGill, Corporate Chief Officer (Communities) and Rachel Jones, Operational Manager, Partnerships and Citizen Focus will be in attendance for this item;
- (c) Questions by Members of the Committee.

## 4. Audit Panel Annual Report 2010/11

- (a) Sir Jon Shortridge, Chair, Cardiff Council Audit Panel will be in attendance to address the Committee:
- (b) Christine Salter, Chief Corporate Services & Section 151 Officer and Derek King, Operational Manager, Audit and Risk Manager will be in attendance for this item;
- (c) Questions by Members of the Committee.

# 5. **Customer Management Strategy**

- (a) Councillor Mark Stephens, Executive Member Finance & Service Delivery will be in attendance and may wish to make a statement;
- (b) David Trussler, Transformation Advisor and Isabelle Bignall, Head of Service, Shared Customer Service will be in attendance for this item;
- (c) Questions by Members of the Committee.

## 6. Transformation Wave 2 Projects

- (a) Councillor Mark Stephens, Executive Member Finance and Service Delivery will be in attendance and may wish to make a statement:
- (b) David Trussler, Transformation Advisor will be in attendance for this item:
- (c) Questions by Members of the Committee.

## 7. Information Report – Performance Quarter 2

## 8. Way Forward

- (a) Draft Strategic Equality Plan.
- (b) Customer Management Strategy.
- (c) Transformation Wave 2 Projects.

## **JON HOUSE**

Chief Executive 12 January 2012

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